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AGENDA  
PRE COUNCIL MEETING  
OF THE PERRY CITY COUNCIL  
February 21, 2017  
5:00 P.M.

1. Call to Order: Mayor James E. Faircloth, Jr.
2. Roll.
3. Items of Review/Discussion: Mayor James E. Faircloth, Jr.
  - 3a. Discussion of February 21, 2017 council meeting agenda.
  - 3b. Consider closing of water treatment plant #1 – Mr. L. Gilmour.
  - 3c. Discuss status of citizen appointment to WRATS committee – Mr. L. Gilmour.
  - 3d. Consider request from Mr. Steve Collins for use of city stage – Mr. L. Gilmour.
  - 3e. Presentation of City’s customer service welcome packet – Ms. S. Miles.
4. Department Head Items:
5. Council Member Items:
6. Adjourn.



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## MEMORANDUM

TO: Lee Gilmour, City Manager

FROM: Susan Miles, Customer Service Manager 

DATE: January 23, 2017

REF: City Customer Service Data

I have revised the Customer Service data by adding the appendices as you requested. Please see the attached for review.

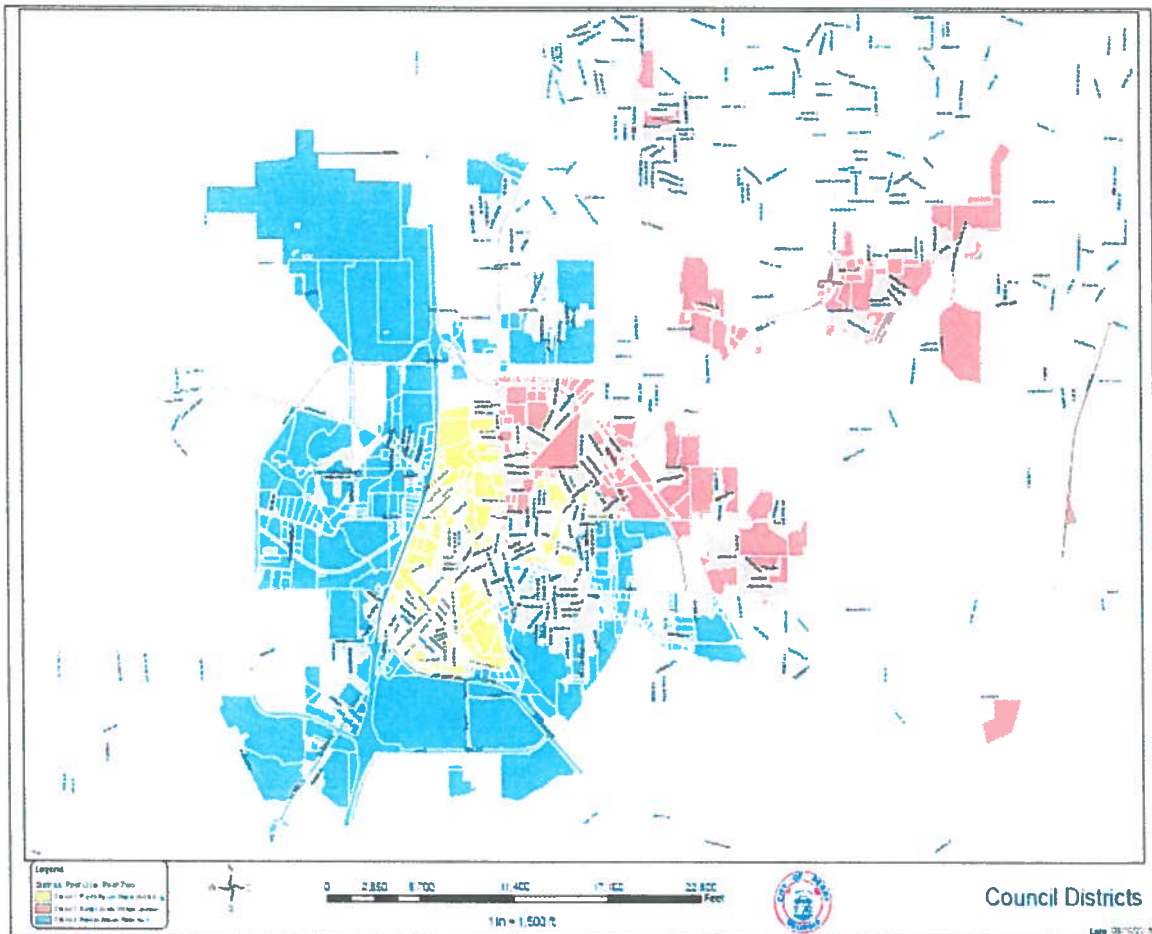
xc: attachments

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## CITY GOVERNMENT OFFICIALS

City of Perry Officials	<b>James Faircloth, Jr.,</b>	Mayor
District 1	<b>Phyllis Bynum-Grace</b> <b>Willie King</b>	District 1, Post 1 District 1, Post 2
District 2	<b>Robert Jones</b> <b>William Jackson</b>	District 2, Post 1 District 2, Post 2
District 3	<b>Randall Walker</b> <b>Riley Hunt</b>	District 3, Post 1 District 3, Post 2



## CUSTOMER SERVICE INFORMATION

The City of Perry provides water, gas, sewer and garbage collection services to its citizens and some surrounding areas immediately adjacent to the city limits. Customer Service is committed to providing courteous and efficient service to all utility customers and ensuring that utility billings are rendered correctly and collections made in a timely manner. Our goal is to provide knowledgeable interactions with our customers when it comes to quality and timeliness of our service while treating them in a pleasant and courteous manner.

To ensure the utmost accuracy in determining your bill, we use the meter reading software to determine your bill electronically. Results then go through a series of reviews before ever being sent to our customers. We are committed to meeting the evolving needs of our customers through efficient operational management and excellent customer service.

Our Customer Service Technicians are available to answer your questions each business day between 8:00 am and 5:00 pm at City Hall.

### Signing Up for Services

- Water Activation
- Gas Activation
- Other use (highest projected monthly usage minimum)

\*Activation fees are non-refundable and due prior to activation of service \*

\*Activation fees are subject to change\*

\*Please see our fee schedule at [www.perry-ga.gov](http://www.perry-ga.gov) for the current activation rate\*

### Documentation needed to establish service(s):

- State issued identification (official picture)
- Signed lease agreement, if renting
- Signed settlement disclosure or warrant deed, if purchasing
- Residential Application (provided at City Hall , be obtained at [www.perry-ga.gov](http://www.perry-ga.gov) under residents (forms) **(Appendix A)**)

### Billing Information

- The City of Perry has five billing zones. The first billing zone is due on the 1<sup>st</sup> of the month (Zone 1), the second is due on the 4<sup>th</sup> of the month (Zone 7), the third and fourth are due on the 15<sup>th</sup> of the month (Zones 0 and 3) and the fifth is due on the 19<sup>th</sup> of the month (Zone 5). The due dates are dependent upon the date not being a holiday or weekend. You can determine your billing zone by looking at the first digit of your account number.

- All bills are due **15 days** from the date of the bill or the following business day if the due date falls on a weekend or holiday. If the bill is not in the Customer Service office by 5:00pm on the date specified due, a 10% penalty will be added to the past due balance.
- Accounts not paid within 7 days after the due date are subject to disconnection without further notice
- If you feel you have received a bill in error or have another legitimate reason for not paying, you must notify Customer Service prior to disconnection of services.

### Method and Form of Payment

- If mailing in payment: City of Perry- Utilities, PO Box 2030, Perry, GA 31069
- Dropbox payments available 24/7 located on the island in the parking lot (non-cash payment) of City Hall
- Bank draft is available through enrollment
- Online bill pay available through enrollment
- Customer Service in person or via phone

\*Cash, check, credit/debit cards and money orders accepted, postdated checks not accepted\*

\*Direct debit (bank draft) authorization form (**Appendix B**)\*

### Service Charges

- A service charge shall be assessed for reconnection of service if done during business hours
- A service charge shall be assessed for reconnection of service if done outside business hours
- A service charge shall be assessed for a returned check

\*Please see our fee schedule at [www.perry-ga.gov](http://www.perry-ga.gov) for the current service charge rate\*

### Service Programs

#### Budget Billing Program

- The program is available only to residential accounts
- The account/customer must have at least one year of history on the system
- The customer's account history must show **no** return checks or cut-offs for non-payment for the previous twelve (12) months
- The account balance must be zero to enter the program
- The program averages the current actual bill with the past eleven months bills to determine the current amount payable

- Payment is due by the due date printed on the bill. The account will automatically change to a regular residential account if there is any balance owed on the account when the next bill is printed and must remain off the program for 12 months.

\*A full budget billing program agreement (**Appendix C**)\*

### Senior Exemption Program

#### **Eligibility**

- Customers sixty-five (65) years of age at the time of application or have been determined totally disabled according to a current ruling of any agency of the State or the Federal Government
- The total gross annual income from **all** sources does not exceed \$26,300
- The account is a residential service meter

#### **Application Process**

- Account holder must apply in person to the Customer Service office at Perry City Hall (1211 Washington Street)
- Provide effective year documents confirming age and total household income

\*A full senior exemption memorandum (**Appendix D**)\*

### Water Rate Schedule

- Base Meter -
- Consumption - per unit

\*Note: 1 unit = 100 gallons\*

\*Please see our fee schedule at [www.perry-ga.gov](http://www.perry-ga.gov) for the current water rates\*

### Sewer Rate Schedule

- Residential-      0-80 units  
                             80+ units
- Commercial      0-180 units  
                             180+ units

\*Note: 1 unit = 100 gallons\*

\*Please see our fee schedule at [www.perry-ga.gov](http://www.perry-ga.gov) for the current sewer rates\*

### Gas Rate Schedule

- Base Meter
- All consumption- contact Customer Service for the current gas rate at 478-988-2754

\*Please see our fee schedule at [www.perry-ga.gov](http://www.perry-ga.gov) for the current gas rate\*

## Sanitation

Residential curb-side sanitation and recycle services are provided by Advanced Disposal. Commercial and Industrial sanitation is also provided by Advanced Disposal.

\*A list of recycling items (**Appendix E**)\*

The garbage mobile-toter shall be placed at street-side no earlier than 3:00pm on the day before the scheduled collection day and be removed from the street-side no later than 8:00am on the day of collection. \* **All trash should be bagged before placing in toter.**\*

## Garbage (Solid Waste) Rates

- Residential
- Commercial
- Additional toter

\*Please see our fee schedule at [www.perry-ga.gov](http://www.perry-ga.gov) for the current garbage (solid waste) rates\*

## Bagging

The City of Perry offers its residential customers the opportunity to participate in its leaves, grass dipping, pine straw, pine cones, small twigs, sticks and shrubbery dipping bagging collection program. As an incentive to encourage residents to participate in the program, the City of Perry will provide a **\$3.00** weekly credit for residents who bag their yard waste per the program guidelines.

\*The program guidelines (**Appendix F**)\*

## Important Phone Numbers

Customer Service ..... 478-988-2754

- Billing inquiries
- Water/sewer service
- Gas service

After Hours Emergency ..... 911

Sanitation ..... 478-988-2739

- Issues with trash collection
- Bulk waste and/or yard debris

## Frequently Asked Questions

### Utility Emergencies: What to Do

The City of Perry is available 24 hours a day to respond to utility –service emergencies

What is an emergency?



- Water leak
- Sewer backup
- Natural Gas smell

#### **How to contact us**

For emergency services during business hours, phone us at 478-988-2754. After regular business hours, you can call 911 and our emergency service personnel will respond quickly.

For general inquiries you can reach Customer Service at 478-988-2754. Our Customer Service Department is open from 8:00am to 5:00pm, Monday – Friday.

#### **Are you planning to dig?**

Call Utilities Protection Center at 1-800-282-7411 (811) before you dig.

#### **Solid Waste Complaints/Pick-up Issues**

Call Sanitation/Public Works at 478-988-2739

#### **High bill complaint**

Call Customer Service at 478-988-2754

#### **I cannot pay my bill; do you offer extensions or arrangements?**

The City of Perry offers an extension to avoid disconnection of service up to seven (7) days from the cut-off date, provided the account is eligible for an arrangement.

\*Full copy of the City's extension policy (**Appendix G**)\*

#### **I have or will be moving and need to disconnect my service, what should I do?**

Disconnection of service is never completed by a phone call due to signature requirement.

Disconnection of service can be requested by email to [customer.service@perry-ga.gov](mailto:customer.service@perry-ga.gov), fax your request to 478-988-2748, sign service order in person with Customer Service at City Hall (1211 Washington St, Perry GA)

\*A discontinue of service form (**Appendix H**) \*

#### **I have enrolled in the budget billing program but I wish to no longer participate, what can I do?**

You can complete a termination of budget billing form and submit by fax, email, mail or in person to Customer Service.

\*A termination of budget billing (**Appendix I**)\*

#### **I no longer wish to enroll in bank draft/automatic debt, what can I do?**

Contact Customer Service as soon as possible to be removed from the bank draft process by completed the termination form. Once you are removed from bank draft, your account will become subject to late fee penalties if the account is not paid by the due date.

\*A termination of bank draft form (**Appendix J**)\*

**CITY OF PERRY  
RESIDENTIAL SERVICE APPLICATION  
478-988-2754**

Account # _____		Service Type: <input checked="" type="radio"/> New <input type="radio"/> Temporary <input type="radio"/> Transfer	
Name:	SS#:	DOB:	
Spouse:	SS#:	DOB:	
Service Address:			
		Home Phone #:	Cell Phone #:
Mailing Address:			
Employer Name:		Telephone #:	
Address:			
Employer Name (Spouse):		Telephone #:	
Address:			
Emergency Contact Name:		Telephone #:	
Address:			

By signing below, I agree to follow the rules and regulations of the City of Perry and/or any ordinances that currently exist or may exist in the future. I have read and understand the City of Perry Code Section 25-2—Bills, Penalties, and Accessibility of meters.

- (a) Bills to customers for utility services shall be mailed out on such a day or days of each month as may be determined to be desirable and the amount due shall be payable in fifteen (15) days from the date thereof. Failure to receive a bill does not entitle delayed payment. If a bill is not paid by 5:00 p.m. on the due date, a ten (10) percent penalty will be added to the past due balance.
- (b) If the account is not paid within seven (7) days after the due date, all utility services shall be subject to disconnection without further notice.
- (c) The utility service customers shall maintain the area immediately surrounding utility meters free of debris, shrubbery, weeds or tall grass to make such meter readily accessible to utility service personnel. Customers who do not meet the above requirements shall be subject to an administration charge as now or hereafter established by the mayor and council.

It is unlawful for any person to tap, connect with, disturb, damage, turn on or off any main service connection or meter of any public utility in the city, whether such devise is within the public ways, or on private premises, unless such person is acting with the consent of or under direction of the utility owning such property. No unauthorized person shall maliciously, willfully or negligently break, damage, destroy, uncover or tamper with any meter(s), automated meter readings systems (AMR), AMR telephone cables, connections, lines, pumping stations, purification plants, wells, equipment or any appurtenances to each structure named above which are a part of the city's water and sewer system. Damage to any city utility property shall be charged to the property owner or other individual as may be appropriate at the full cost of repair, including overhead in addition to a penalty.

The garbage mobile-toter shall be placed at street-side no earlier than 3:00 p.m. on the day before the scheduled collection day and be removed from street-side no later than 8:00 a.m. on the day of collection.

**GARBAGE PICKUP DAY:    MONDAY    TUESDAY    WEDNESDAY    THURSDAY    FRIDAY**

For safety measures, the customer must be present at the service location in order for gas service to be turned on.

Scheduled Time \_\_\_\_\_ Date \_\_\_\_\_

\_\_\_\_\_

**Customer Signature**

\_\_\_\_\_

**Date**

**OFFICE USE ONLY**

Water Activation: \_\_\_\_\_ W/O#: \_\_\_\_\_ Cut-on Date: \_\_\_\_\_ Date: \_\_\_\_\_

Gas Activation: \_\_\_\_\_ W/O#: \_\_\_\_\_ Cut-on Date: \_\_\_\_\_ Date: \_\_\_\_\_

Toter Delivery Date: \_\_\_\_\_ Toter Pick-up Date: \_\_\_\_\_ Toter # \_\_\_\_\_

Previous service/balance search completed and customer notified. \_\_\_\_\_

Natural Gas Excess Flow Valve Response Form explained and signed by customer. \_\_\_\_\_

Service Termination Date: \_\_\_\_\_ W/O#: \_\_\_\_\_

**CITY OF PERRY  
DIRECT DEBIT AUTHORIZATION FORM**

City of Perry Account Number \_\_\_\_\_

Name \_\_\_\_\_

Physical Address \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Mailing Address \_\_\_\_\_

\_\_\_\_\_

Contact Number

Cell (     ) \_\_\_\_\_

Home (     ) \_\_\_\_\_

Work (     ) \_\_\_\_\_

Financial Institution \_\_\_\_\_

Routing Number \_\_\_\_\_

Account Number \_\_\_\_\_

Checking      Savings

**NOTE: A VOID check must be included with authorization.**

I hereby authorize the City of Perry to automatically debit my bank account for the payment of my monthly utility bill/GEFA loan. This authorization will remain in effect until I notify the City in writing that I wish to terminate this direct debit.

I understand the City of Perry will continue to send me a monthly utility bill before my bank account is charged and that I will have the right to stop the direct debit by notifying the City of Perry at any time up to three banking days before the scheduled date of the debit. I further understand that the City of Perry may impose a processing fee in the event that a debit is not paid by my financial institution. For example, the City of Perry may charge a fee if any account contains insufficient funds to cover a prearranged debit. Furthermore, I understand that a late fee will be added to my account if not paid by the due date.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

# City of Perry

## Budget Billing Agreement

Customer Name: \_\_\_\_\_ Account Number: \_\_\_\_ - \_\_\_\_ - \_\_\_\_

Service Location: \_\_\_\_\_

The City of Perry offers a budget-billing program to customers who qualify, as outlined below:

- ◆ The program is only available to residential accounts.
- ◆ The account/customer must have at least one year of history on the system.
- ◆ The customer's account history must show no return checks or cut-offs for non-payment for the previous twelve (12) months.
- ◆ The account balance must be zero to enter the program.
- ◆ The program averages the current actual bill with the past eleven months bills to determine the current amount payable.
- ◆ Payment is due by the due date printed on the bill. The account will automatically change to a regular residential account if there is any balance owed on the account when the next bill is printed and must remain off the program for 12 months.
- ◆ The budget billing period is August - July. All accounts will be reviewed in August and all amounts owed must be settled with the August billing. All credits will be reviewed and applied toward the August billing. Unless otherwise stated, the budget billing will continue automatically with updated budget amounts calculated on the September billing.
- ◆ The program will apply to all utility services provided by the City of Perry.
- ◆ The program will automatically adjust for any rate changes approved by Council.
- ◆ The customer may at any time pay off the total amount due without penalty. When doing so, the account will convert to a regular residential account.

NOTE: The ACH Bank Draft Plan is a convenient companion to Budget Billing. No more checks to write, no postage required, no trips to the office. Your bank account will be drafted on the last possible day before late charges would be added. You will continue to receive a copy of the bill marked "BANK DRAFT" for your records.

### Agreement:

The above has been explained and discussed with me. I agree that if I have a debit balance when the next bill is printed, I will be placed back on the regular residential billing without notification, and the entire balance will become due. I further agree that if the City of Perry or myself terminate my service, the entire balance becomes due.

\_\_\_\_\_  
Employee Signature

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
Date



**Where Georgia comes together.**

Customer Service

## **MEMORANDUM**

**TO:** Perry Residents

**REFERENCE:** Senior Citizen Exemption

Mayor and City Council have approved the provision of financial assistance for City residents who meet certain guidelines. The program is outlined below.

### City Financial Assistance Program

**1. Covered fees**

This program applies to the City's solid waste fee, stormwater fee and fire protection fee.

**2. Eligibility**

If the City utility account is in your name and

- a. You are sixty-five (65) years of age at the time of application or have been determined totally disabled according to a current ruling of any agency of this state or the Federal government; and
- b. The total gross annual income from all sources does not exceed \$26,300.00; and
- c. The account is a residential service meter

**3. Application process**

- a. Utility account holder must apply in person to the Customer Service office at Perry City Hall (1211 Washington Street).
- b. Provide effective year documents confirming age and total household income.

**4. Time frame**

If the utility account holder qualifies, the program is good for the current calendar year (Jan-Dec). Interested persons need to apply each year.

**5. Restrictions**

- a. The program is subject to availability of non-tax funds.
- b. Should it be determined the applicant provided false information, service will be canceled until the entire program's costs for that account are paid.
- c. Program is non-transferable
- d. City has sole authority to determine eligibility.

Should you have any questions, please contact Customer Service at 478-988-2745.



# Announcing Curbside Recycling Services Now Available In The City Of Perry

## CITY OF PERRY RESIDENTS MAY RECYCLE **33** ITEMS FOR CURBSIDE COLLECTION

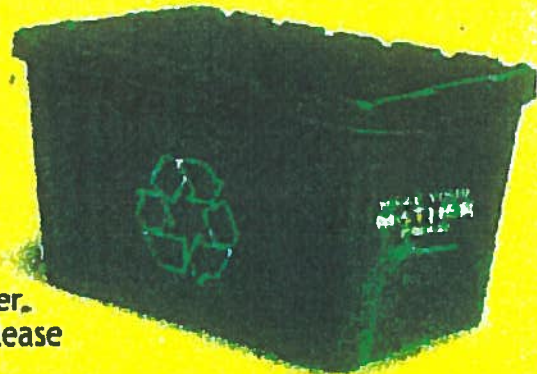
Starting July 2, Advanced Disposal will begin collecting items for recycling in the City of Perry. And we couldn't be happier about it. Start filling those recycling bins and we'll take it from there!

### RECYCLING SERVICE:

Pick up once a week, the same day as garbage collection. Acceptable recyclables include:

- Newspaper and Inserts
- Cardboard Boxes
- Pizza Boxes
- Kraft Paper
- Cereal Boxes
- Paper Towel Cores
- Tissue Paper cores
- Tissues Boxes
- Computer Paper
- Office Paper & File Folders
- Calendars
- School Papers
- Magazines
- Shopping Catalogs
- Envelopes
- Paperboard
- Paper Grocery bags
- Soda and Beer cartons
- Telephone Books
- Paperback Books
- Paper Lunch Bags
- Paper Grocery/Shopping Bags
- Discarded Mail
- Carbonless Paper Forms
- Aluminum Beverage Containers
- Steel/Tin Food Containers
- Glass Bottles and Jars (Green, Brown, Clear)
- Plastic Bottles #1 (Water or Soda Bottle)
- Plastic Bottles #2 Natural (Milk Jug)
- Plastic Bottles #2 Pigmented (Laundry, Shampoo Bottle)
- Plastic Bottles #3-#7 (Mustard Bottle)
- Greeting Cards
- Shoe Boxes

At Advanced Disposal, we can't wait to start making your neighborhood cleaner and greener. If you did not receive your cart by June 15, please call us at (478) 987-1411.



**Advanced Disposal**  
Keeping Your Community Beautiful



(478) 987-1411 • [WWW.ADVANCEDDISPOSAL.COM](http://WWW.ADVANCEDDISPOSAL.COM)



# DON'T TRASH GRASS!



Cut it. Leave it. Watch it thrive.

## Grass Clipping Facts

75

Grass clippings account for 75 percent of all yard waste.

25

Up to 25 percent of your lawn's total fertilizer needs are supplied by clippings left on the lawn.

85

Clippings contain 80 to 85 percent water and decompose quickly.

# CITY OF PERRY

## YARD DEBRIS BAGGING INCENTIVE PROGRAM

Beginning on **March 21, 2016**, the City of Perry will offer its residential customers the opportunity to participate in its leaves, grass clippings, pine straw, pine cones, small twigs, sticks and shrubbery clippings bagging collection program. As an incentive to encourage residents to participate in the program, the City of Perry will provide a **\$3.00** weekly credit for residents who bag their yard waste per the program guidelines.

### Program Guidelines:

- Bags are to be placed curbside by 6 A.M. on the day of collection and should not be placed in the street, gutter, ditches or any drainage way.
- The resident must have a minimum of five (5) bags and all leaves, grass clippings, pine straw, pine cones, small twigs, sticks and shrubbery clippings placed at the curb for collection must be bagged and the bags should weigh no more than **50** lbs each. The residents may use regular plastic trash or lawn bags. The City will not collect any bags that contain household waste, rocks, animal waste, dirt, sod or other restricted bulky waste. If a bag contains any unacceptable materials, crews will leave them for the resident to remove.
- Loose branches and limbs (trimmed by the resident) will be picked up.

**Note:** All yard debris generated by anyone other than the resident must be removed as part of their service. This material may be taken to the Houston County Landfill located at 2080 Hwy 247 South Kathleen, GA 31047.

The success of the City's bagging initiative depends on the cooperation of our residents. Without your contributions, the City would not be able to provide an efficient and cost effective yard waste collection program. This is an opportunity for us all to keep Perry clean, safe and beautiful.

### Alternatives to Bagged Leaf Collection

- ❖ Use the cheap, easy and environmentally friendly method of dealing with fallen leaves – weekly mulch mowing. Mown leaves will seemingly disappear as they filter into the grass. This easy process eliminates many hours of raking, bagging and hauling leaves to the curb.
- ❖ Construct a compost bin on your property and use those composted leaves in your garden or flower bed next year adding organic matter and reducing the need for fertilizer applications.

**If you have any questions, please call (478) 988-2739**

## City of Perry Utility Bill Payment Extension Request Policy

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### Extension Policy

The City in its sole discretion may permit a customer to execute an Extension Agreement of the due date when extenuating circumstances exist which prevents the payment of utility charges by the due date. If a customer is unable to pay an outstanding amount on a utility bill and is in danger of the service being disconnected, the customer may request an extension of up to seven (7) days from the cut-off date to pay the account provided an Extension Agreement is completed and signed. The Extension Agreement shall include the complete amount past due including past due balances from previous accounts if no prior arrangements has been made. To apply for an extension, the account holder (customer) must come to the Customer Service Office, in person, no later than two (2) business days **PRIOR** to the date the service is to be disconnected for a delinquent payment and sign an Extension Agreement. Due to the privacy act, **ONLY** the person whose name is currently on the account will be able to discuss issues regarding the account or sign extension requests for the account.

Extension Agreements will not be accepted via the telephone, e-mail, fax, etc. and are available to customers only twice every twelve (12) months for a maximum of two (2) times in a twelve month period and may not be consecutive.

### An extension is not available for customers:

- Who have had two (2) extensions during the current twelve (12) months at any address;
- Who accounts have not been established for at least twelve (12) months;
- Who have never made a payment on the account;
- Who failed to keep a prior extension agreement at any address;
- If the property is listed for a tax sale;
- If the property owner/landlord has requested that no extensions are allowed on the account.

Failure to comply with the terms of any Extension Agreement will result in disconnection of service without further notice and the customer will not be eligible for any additional extensions for twelve (12) months following a broken Extension Agreement. Once service has been disconnected, an Extension Agreement will not be authorized.





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**CITY OF PERRY**

**DISCONTINUE UTILITY SERVICE**

DATE: \_\_\_\_\_

ACCOUNT #: \_\_\_\_\_

NAME OR BUSINESS:

BUSINESS: \_\_\_\_\_

LAST: \_\_\_\_\_ FIRST: \_\_\_\_\_

SERVICE ADDRESS:

\_\_\_\_\_

CHECK ONE:

MOVING AND CLOSING ACCOUNT

TRANSFER

DATE REQUESTING SERVICE OFF: \_\_\_\_\_

FORWARDING ADDRESS

STREET: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

PHONE: \_\_\_\_\_

\_\_\_\_\_  
SIGNATURE

\_\_\_\_\_  
DATE

**City of Perry**

**Termination of Budget Billing**

Customer Name: \_\_\_\_\_ Account Number: \_\_\_\_ - \_\_\_\_ - \_\_\_\_

Service Location: \_\_\_\_\_

I hereby request the City of Perry to remove the above account from the Budget Billing Program.

\_\_\_\_\_  
Employee Signature

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
Date

City of Perry  
P.O. BOX 2030  
PERRY, GA 31069

### TERMINATION OF BANK DRAFT

CUSTOMER NAME: \_\_\_\_\_

ACCOUNT NUMBER: \_\_\_\_\_

I HEREBY REQUEST THE CITY OF PERRY TO REMOVE THE ABOVE ACCOUNT(S) FROM DIRECT DEBIT.

CUSTOMER 'S SIGNATURE: \_\_\_\_\_

DATE: \_\_\_\_\_

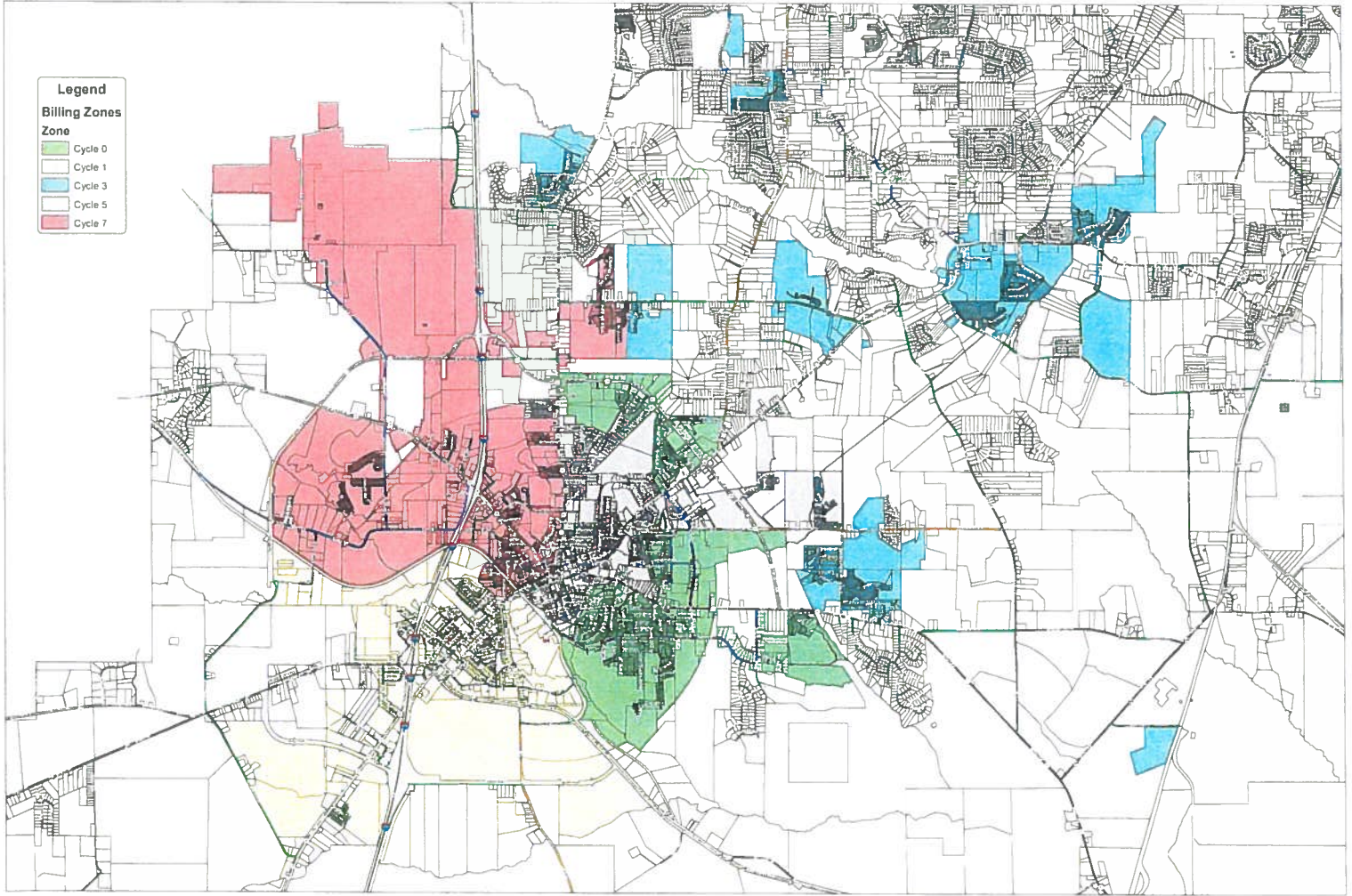
CITY EMPLOYEE'S SIGNATURE: \_\_\_\_\_

DATE: \_\_\_\_\_

VERIFIED BY: \_\_\_\_\_

DATE: \_\_\_\_\_

- Legend**  
**Billing Zones**
- Zone
  - Cycle 0
  - Cycle 1
  - Cycle 3
  - Cycle 5
  - Cycle 7



*Perry Billing Zones*

**Welcome to the City of Perry**

**And**

**Welcome Home**



**Where Georgia comes together.**