MELCONE

NEW resident GUIDE





Perry is, literally and figuratively, "Where Georgia Comes Together."

On behalf of the Perry City Council and myself, I would like to welcome and thank you for choosing Perry as your residence or a place to conduct business.

Our historic community encompasses over twenty-seven square miles along Interstate 75, right in the heart of Georgia. Perry has capitalized on the proximity to Robins Air Force Base, excellent schools, unique downtown, high quality of life, and a growing community.

We are committed to bringing quality growth to our city and value to our citizens. We place a premium on smart growth resulting in engagement and stability. Our strategic plan is citydriven and focused on supporting strategic economic and community development as we provide quality customer service to our citizens.

We look forward to seeing you around in our community #WhereGeorgiaComesTogether!



MAYOR & COUNCIL



Randall Walker Mayor



Phyllis Bynum-Grace District 1 Post 1



Willie King District 1 Post 2



Robert Jones District 2 Post 1



Joy Peterson District 2 Post 2



Darryl Albritton District 3 Post 1



Joe Posey Interim District 3 Post 2

The Perry City Council is the legislative body of the Perry government.

The City Council is responsible for adopting all ordinances and resolutions, approving the annual operating and capital budgets, setting all tax rates, approving the five-year Capital Improvement Program, setting all user fees, making land use and zoning decisions, and establishing longrange plans and policies.

Contact information for the Mayor and Councilmembers is on the City's website at perryga.gov/council.

View a complete list of meeting dates by scanning the QR code to the right. **Work Sessions** are held on the 1st and 3rd Monday beginning at 5:00 p.m.

Pre-Council Meetings are held on the 1st and 3rd Tuesday at 5:00 p.m.

Council Meetings are held on the 1st and 3rd Tuesday at 6:00 p.m.

> What district are you in? Find out at perry-ga.gov/council

Scan for More! Point your phone's camera here to learn more about the Perry City Council.







PERRY CITY HALL

- Municipal Court
- City Clerk
- Mayor/Council Offices
- Economic Development
- Main Street Program
- Perry Welcome Center



ADMINISTRATIVE BUILDING

- Customer Service
- Finance
- City Manager
- Communications
- City Attorney
- Human Resources



PUBLIC SAFETY BUILDING

- Perry Police Department
- Fire & Emergency Services



PEBS BUILDING

- Planning & Zoning
- Building Services
- Engineering Services
- Code Compliance
- Inspections
- Fire Marshal



(478) 988-2754 | 1211 Washington Street perry-ga.gov/customerservic

Customer Service is committed to providing courteous and efficient service to all utility customers.

The City provides water, gas, sewer, and garbage collection services to its citizens. Only water and gas are provided in unincorporated areas.

NEW CUSTOMER INFORMATION

A non-refundable activation fee is required to set up service. All fees must be paid prior to the activation of service. Applications may be completed online or in person at Perry City Hall.

Required Documentation:

- Official picture identification
- Signed lease agreement (if renting)
- Signed closing settlement or warranty deed (if purchasing)

BILLING POLICIES & PAYMENTS

Customer Service Policies as of Aug. 2019

Accounts beginning with:

- 0 due the 8th of every month
- 1 due the 2nd of every month
- 3 due the 15th of every month
- 4 due the 10th of every month
- 5 due the 19th of every month
- 7 due the 5th of every month

WATER, SEWER, GAS, AND SOLID WASTE FEE SCHEDULE

The current City fee schedule is located on the City's website (perry-ga.gov) under the Customer Service icon.



Your City Services Bill is much more than a water provision charge. See the next page for "City Services Bill Explained." To ensure the utmost accuracy in determining your bill, we use Advanced Meter Infrastructure software to determine your bill electronically. Results then go through a series of reviews before being sent to our customers.

PAYMENT METHODS

- Online bill pay | perry-ga.gov
- Bank draft
- Perry Points Texting
- Kiosk | Available 24/7 in City Hall parking lot
- Call Customer Service | (478) 988-2754
- Mail | City of Perry Utilities, P.O. Box 2030, Perry GA 31069

OTHER INFORMATION

Planning to Dig? Call the Utilities Protection Center before you dig. 1-800-282-7411 or 811.

Sanitation Issues with trash collection Bulk waste and/or yard debris (478) 988-2729

> Scan for More! Point your phone's camera here to learn more about Customer Service.





CITY OF PERRY 1211 Washington St. PO Box 2030 Perry, GA 31069 (478) 988-2754

Pay Online at: www.municipalonlinepayments.com/perryga Where Georgia comes together. Pay by Phone: 866-230-5760







Amount Due

Accou	\$120.40	After Due Date Pay		Account Name	Service Address	Amount Enclosed	
Due Date 11 / 02 / 20 22		Due Date	11/02/2022	Accou	Service	Amount	

There will be a charge on all returned checks

Please return this portion with your payment

When paying in person please bring both portions of this bill.

CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS

	Name			Service Address	ress	Account Number
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CITY OF PERRY - 1211 Washington St. 7 PONDE 2030 Perry, &A 310 BS - [478] 388-2754

QUESTIONS? Visit perry-ga.gov or call (478) 988-2754.

For Perry's Podcast go to website and look for Inside Perry. Be nature friendly! Never dump in storm drains or streams city of Perry closed Nov. 11, 2022 for Veteran's Day. The Annual Consumer Confidence Report for your City Hall and on our website www.perry-ga.gov. drinkng water can be found posted at

24 hrs/day, 7 days/wk. Credit/debit & checks also at kiosk. CASH payments only accepted at KIOSK City Hall parking lot

CITY SERVICES BILL

Water Consumption

>

Pays for water treatment, transmission lines, and water facilities debt service based on consumption.

Water Base •

number of water meters, operations, operations and billings. Based on Pays for water department's and billings.

Sewer Usage 0

Pays for wastewater treatment, lift wastewater debt service. Based on stations, line maintenance, and water consumption.

🔏 Gas Consumption

services, operations, and billings. Pays for natural gas purchases, rransmissions, gas system debt Based on consumption.

🗳 Gas Base

Pays for natural gas shares, meter reading, operations, and billings. Based on the number of meters.

Sales Tax on Gas

•

The State of Georgia requires sales Consumption based on customer tax be paid on natural gas. usage costs.

Solid Waste Charge >

²ays for solid waste collections, collection and processing, bulk disposal, recycling materials collection, and disposal and items pick up, yard debris operational debt service.

🗴 Stormwater Utility Fee

Pays for state-mandated inspection, maintenance, and repair costs on Requirements are stated on the the City's stormwater systems. permit.

Fire Protection Fee

•

Pays for City's fire protection.



Building & Construction

Community Development | (478) 988-2720 perry-ga.gov/community-development

- Bulk Items/Solid Waste Public Works | (478) 988-2729 perry-ga.gov/publicworks
- Bushes/Trees Need Trimming Public Works | (478) 988-2732 perry-ga.gov/publicworks
- Code Compliance Issue Community Development | (478) 988-2704 perry-ga.gov/community-development
- Fire Hydrant Fire & Emergency Services | (478) 988-2850 perry-ga.gov/fire
- Overgrown Grass Residential | Code Compliance | (478) 988-2704 Right of Way | Public Works | (478) 988-2732
- Litter
 Public Works | (478) 988-2732 perry-ga.gov/publicworks
- O Natural Gas

Customer Service | (478) 988-2754 perry-ga.gov/customerservice Noise Complaints Police Department | (478) 988-2800

perry-ga.gov/police

- Parks Public Works | (478) 988-2732 perry-ga.gov/publicworks
- Pothole Public Works | (478) 988-2732 perry-ga.gov/publicworks
- Recreation/Sports Leisure Service | (478) 988-2860 perry-ga.gov/leisure-services
- Sewer Customer Service | (478) 988-2754 perry-ga.gov/customerservice
- Starting a Business Economic Development | (478) 988-2755 perry-ga.gov/economicdevelopment
- Stormwater Issue Community Development | (478) 988-2720 perry-ga.gov/stormwater
- Stray Animals

Animal Control | (478) 988-2888 perry-ga.gov/animalcontrol Street Lights

Public Works | (478) 988-2732 perry-ga.gov/publicworks

- Traffic Lights Public Works | (478) 988-2732 perry-ga.gov/publicworks
- Trash & Recycling Public Works | (478) 988-2729 perry-ga.gov/publicworks

Water Issue Customer Service | (478) 988-2754 perry-ga.gov/customerservice

Taxes & Business Licenses Customer Service | (478) 988-2740 perry-ga.gov/customerservice

> Scan for More! Point your phone's camera to learn more about facility rentals





Pavilion Rentals

Creekwood & Rozar Parks Contact Leisure Services (478) 988-2867. *Rental fee and contract required

9 Field Rentals

Creekwood and Rozar Parks Contact Leisure Services (478) 988-2867. *Rental fee and contract required

Perry Events Center

1121 Macon Road Contact Public Works (478) 988-2732. *Rental fee and contract required

James E. Worrall Center

1060 Keith Drive Contact Leisure Services (478) 988-2867. *Rental fee and contract required

9 Heritage Oaks Park

2021 Sam Nunn Boulevard Contact Public Works (478) 988-2732. *Rental fee and contract required

9 Tennis Courts

1802 Tucker Road Contact Public Works (478) 988-2732. *Rental fee and contract required



TIPS FOR MAINTAINING YOUR HOME

INTERIOR

Inspect and change HVAC filters (if necessary)

If the filter is dirty, change it out. If not, inspect it again next month. For smaller families, without pets or allergies, filters can last 2-3 months.

Monthly

✓ Monthly



Test smoke & carbon monoxide detectors.

Detectors should have a "test" button. If so, press and listen for an alarm. If you don't hear a sound, replace the batteries and test again. Test monthly and replace batteries once or twice a year.

Every 6 months

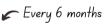


3 Run water and flush toilets in unused spaces

Places you don't use on a regular basis such as guest bathrooms, or other sinks/water sources, should be flushed or momentarily run the water at least twice a year. This will clear grime or other types of buildup.

Every 6 months 4 Test water heater's pressure relief valve.

This will prevent mineral and corrosion buildup, which safeguards against leaks, and allow your heater to run efficiently.



5 Deep clean your home.

Take one Saturday every six months and properly deep clean your home. Appliances, windows, and dusting are a great place to start.

✓ Every 6 months



6 Vacuum refrigerator coils.

Over time, refrigerator coils become dirty and require more energy. Some homeowners can save up to \$100 a year by cleaning the coils.





TIPS FOR MAINTAINING YOUR HOME

EXTERIOR 🔶 Once a year

Clean out gutters.

Clean any accumulated leaves, grime, sediment, etc. so water can flow through the gutters efficiently.

2 Inspect the exterior of your home.

> Paint chipping? Siding damage or discoloration? Holes in any bricks? Take a close look around your home and make any needed repairs.

Is your air conditioner ready for the summer?

Consider getting your air conditioner serviced by a professional to save money and headaches when you need it the most.

Inspect plumbing for leaks, clean aerators on faucets.

Checks every faucet and toilet for small leaks. Do your faucets have poor water pressure? The aerator likely needs to be cleaned out.

5 Get rid of insects!

Ants, spiders, moths, flies, and mosquitos are common. Keep cobwebs clear, ant poison handy, and make sure any standing water is discarded.



Place solid waste toter/ recyclables to the curbside the night before pick-up.

Return toters out of public view after pick-up.



Mow your yard at least every two weeks. Trim sidewalks/driveways once a month.

Bagging yard debris gets a credit on your city services bill. Contact Customer service for details.



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What day of the week is trash picked up?

Typically, your yard debris and bulk items are picked up the same day as your household trash. Call Public Works to confirm your date at (478) 988-2729.

What items can I put out at curbside?

Solid Waste crews collect yard debris such as limbs, leaves, and vegetative debris placed curbside weekly as long as it is unobstructed, cut into sections no longer than 5' in length, and is not the result of contracted work. Bulk items are also picked up weekly and must be placed in a separate pile curbside on your collection day. Some items not accepted as bulk waste are construction and demolition materials

What is the bagging incentive for my bill?

Bagging leaves and grass clippings qualify for a credit to your utility bill. A minimum of 5 bags is required for the credit and each residence is eligible weekly. The credit amount is listed on the City's Fee Schedule.

How do I dispose of a refrigerator or washing machine?

White goods are collected curbside on a weekly basis as well. Place these items within 5 feet of the curb and apart from other debris for collection.



Missed trash pick up? Contact Public Works at (478) 988-2729.

Can my contractor put debris out?

The City does NOT accept debris as a result of contracted work. Service of debris piles as a result of contracted work is subject to fees as outlined in the City's Fee Schedule.

Am I charged extra for curbside collection services?

Weekly curbside collection of resident yard debris and bulk items is included in the solid waste fees of your utility bill. Please visit our website for restrictions and limitations.

Do you accept tires at curbside?

Tires are ONLY accepted during the City's Spring Clean Up event, held annually. During the week of Spring Clean Up, residents can place additional items curbside for collection to include solidified paint and an unrestricted volume of debris.

What do I do with cardboard that doesn't fit in my recycling container?

Break down the boxes and place them for collection as bulk pickup.

What items are not accepted?

- C&D (Construction and Demolition) material
- batteries, oil, gasoline, any type of fuel tanks, and medical supplies
- debris from vacant lots or vacated/evicted premises
- debris from contracted work or anyone other than the resident

Scan for More!

Point your phone's camera to learn more about solid waste.





NATURAL GAS

Natural gas, America's most popular home heating fuel, is increasingly popular because it is efficient, clean, and reliable.

The City of Perry provides natural gas to over 3,100 customers through a network of underground distribution lines. The service lines end at each customer's meter where gas is delivered.

Safety is a Priority.

Natural gas is a colorless, odorless gas. If not used correctly, it can be deadly. Keep the following tips in mind...



Call Before You Dig

Call 811 at least 48 hours before you dig.

Failure to do this is a known cause of pipeline accidents.



Funny Smell?

Rotten Egg Smell Bubbling water Hissing/blowing sound Dead/discolored vegetation Dirt/dust blowing from the ground



Possible Leak?

Leave the area immediately. Call (478) 297-0305 or 911

NEVER turn switches on/off, open or close garage doors, use a flashlight or phone.



F.O.G. FATS, OILS, & GREASE

F.O.G. tends to find its way into our sewer system all too often.

A sewer blockage will usually result in a sewer spill and costly sewer repairs.

Sewage in a storm drain is similar to dumping raw sewage directly into a river, lake, or stream.

Proper Disposal

- Use dry wipes or paper towels to soak up grease and oils from dishes prior to washing.
- Garbage disposals are NOT proper devices for disposing of grease or food waste.
- Save your empty cooking oil containers to store old cooking oil/fats from meat.



In 2020, City of Perry Code Compliance identified nearly **1,000 violations** within City limits. Violations can lead to fines, property liens, court appearances, and possible condemnation of the dwelling.

Violations can negatively impact the safety and home values of neighborhoods.

Here are the nine most common code compliance violations, also known as **The Nasty 9**, in the City of Perry...

1 Derelict Vehicles

THE

CODE COMPLIANCE

A vehicle that does not have valid insurance, tag, and/or is inoperable on a public roadway.

2 Overgrown Grass

It is unlawful for residential or commercial properties to become overgrown with weeds and grasses. Grass may only be a maximum of 8" in height.

3 Loose Garbage

All residential and commercial rubbish/garbage must be stored in a proper receptacle provided by the City of Perry.

4 Construction Clutter

All construction sites must be maintained in a clean, safe manner and discarded materials stored in a proper receptacle.

5 Old Tires

Scrap tires must be stored inside an approved storage container.

Yard Sale 8-3

6 Signs

Stick in the ground signs are not allowed. Do not affix signs or other paper to utility poles, waste receptacles, benches, or other structures except as authorized or required by law.

7 Mosquito Breeders

All outside containers must be kept free of water or otherwise treated to prevent mosquito breeding.

8 Pool Barriers

All pools must have an adequate barrier around them.

9 Blight

Blighted properties are a nuisance. Property owners must maintain their properties as stated in the International Code Council regulations and City ordinances.

Scan for More! Point your phone's camera to learn more about Code Compliance.





Scan for More! Point your phone's camera to learn more about Leisure Services.



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If you're looking for adventure, the beauty of nature, or a place to cool off... **Perry** has it all.

INSTRUCTIONAL CLASSES

Leisure Services is more than athletics! The City offers instructional classes for social and emotional wellbeing. Classes such as photography, pickleball, and ballroom dancing are some of the classes you'll find around Perry!

CREEKWOOD SPLASHPAD

The Splashpad is the first of its kind in Perry! Cool off under a variety of water fountains, water cannons, and one very large bucket that splashes onto the pad when filled up with water! Located at 1107 Creekwood Drive.

Adults will enjoy watching under large umbrellas and benches situated around the pad. A large picnic area is nearby where you can enjoy your refreshments under the nearby pavilion. The Splashpad is open seasonally.

SENIOR CITIZENS

The Senior Center is located at the James E. Worrall Center (1060 Keith Drive).

Contact the Middle Georgia Community Action Agency at 478-988-0060 for more information.

CREEKWOOD TRAFFIC PARK

Children can learn basic rules of the road and biking skills in a safe environment. Families are encouraged to bring their bikes to enjoy the Traffic Park and the nearby White Tail Trail system.

The traffic park is located at 1107 Creekwood Drive.

The City offers a variety of athletic programs throughout the year including football, cheerleading, baseball, t-ball, basketball, pickleball, and more.

Participants can easily register online for their selected sport through our online registration portal.

Volunteers are vital to the Youth Athletic Program. Coaching experience is not necessary - just a love of sports and a desire to make a difference with the youth of our community. We always looking for volunteer coaches and instructors for the variety of programs we offer.

Scan for More!

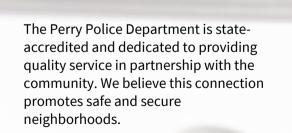
Point your phone's camera to see what athletics and classes are open for registration!





PERRY

FAIRNESS | INTEGRITY | RESPECT | SERVICE | TEAMWORK



ontact 15

Emergencies or Officer Requests | 911 Police Department | (478) 988-2800 Criminal Investigations Division | (478) 988-2825

Get involved

RIDE ALONG PROGRAM SAFECAM PROGRAM FIREARMS SAFETY CLASSES CITIZEN POLICE ACADEMY CRIME PREVENTION CLASSES



Scan for More! Point your phone's camera here for more information about the police department.



Perry Fire & Emergency Services

Perry Fire & Emergency Services, staffed 24/7 with career firefighters provides several operations including fire suppression, emergency medical services, mitigation of disasters, and rescue activities.

Additional Services

BLOOD PRESSURE SCREENINGS FIRE SAFETY EDUCATION CHILD SAFETY SEAT CHECKS CITY EVENT SUPPORT FIRE INSPECTIONS

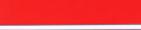
> Station 1 (Headquarters) 1207 Washington Street

Station 2 (Davis Farm) 150 Commodore Drive

Emergency | 911 Non-Emergency | (478) 988-2850

Scan for More! Point your phone's camera here to learn more about Fire & Emergency Services.





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City of Perry, Georgia

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Parks | Events | Downtown

115



BARBARA CALHOUN PARK

1802 Tucker Road Here you'll find tennis courts, small playground area, restrooms, and picnic tables underneath beautiful shade trees.









CREEKWOOD PARK

1107 Creekwood Drive

The park has a large picnic pavilion and sports fields. It is also home to the first Splashpad that is open seasonally and is free to use!

This 30-acre park also has the "White Tail Trail" section linking to Perry's beautiful nature trail network along Big Indian Creek.

ROTARY CENTENNIAL PARK

650 General Courtney Hodges Boulevard Visitors have access to paved walking trails that wander through wetlands, botanical preserves, and along Big Indian Creek. The trail provides visitors with a quality nature experience and is accommodating to all users with disabilities.

ROZAR PARK

1060 Keith Drive

The park is home to an 18-hole Frisbee disc golf course, multiple soccer fields, baseball fields, playgrounds, an outdoor basketball court, and a picnic pavilion. There are plenty of opportunities for outdoor nature enthusiasts as well. With 2 large fishing ponds and a surrounding walking trail, fishing is a favorite pastime for many local families.

LEGACY PARK

Intersection of Carroll Street and Main Street Legacy Park is a memorial to our veterans and those who made Perry into the thriving city it is today. Take in the tranquil water feature and enjoy a picnic under shaded tables.









HERITAGE OAKS PARK

2021 Sam Nunn Boulevard

For those seeking entertainment, the park offers an oval amphitheater lawn perfect for throwing a frisbee with friends or enjoying a picnic with the family. The shaded sail stage area with electrical hook-ups provides the perfect nighttime atmosphere during events.

CROSSROADS PARK

1107 Creekwood Drive

A decorative signage wall creates a courtyard space that is home to the "Girl in the Tree" sculpture, a water feature patio, and a walking path connecting to downtown.

PINE NEEDLE PARK

1020 Country Club Road

Pine Needle Park is a 61.35-acre park designed to enjoy the beautiful outdoors and fresh air. The park features two ponds and a large, green landscape with a fenced boundary. This park also features inclusive playground equipment.

HAFLEY PARK

1527 Sunshine Avenue

Hafley Park is home to the Master Gardeners' garden through the Houston County Extension Office partnership. Here you will find a Pizza Garden, Vegetable Garden, and Rock Garden. Visitors can also take a look at the informational Teaching Garden sign located on-site for a quick overview of what you can find in the garden.

WELCOME PARK

1033 Macon Road

This park features a signage wall with seasonal plantings, a water fountain, a grassy knoll, benches, and a parking lot that provides quick access to downtown.

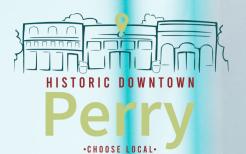
SPECIAL

The City of Perry is proud to host a number of unique and free community events. From festivals hosted in the heart of Historic Downtown Perry to concerts and outdoor cinemas at one of our pristine parks.

Our special events provide memorable experiences for everyone to enjoy!

> Scan for More! Point your phone's camera here for a complete schedule of events and vendor information!







Scan for More! Point your phone's camera here for more information about Historic Downtown Perry!

Shop. Dine. Enjoy!

Our thriving downtown is the perfect spot to relax, shop, and dine.

Featuring several eating establishments and over two dozen retail stores - Historic Downtown Perry has everything you're looking for.



EXPLORE THE EATS









BROWSE THE BUSINESSES



PERRY-GA.GOV/DOWNTOWN

facebook Instagram



Make an impact on the Perry community

We encourage our residents to take an active part in their government. There are several opportunities to make an impact on our community.

BOARDS & AUTHORITIES

- Downtown Development Authority
- Main Street Advisory Board
- Main Street Promotions Committee
- Planning Commission
- Historic Preservation Commission
- Perry Housing Team
- Perry Convention & Visitor's Bureau



Point your phone's camera here to submit a statement of interest.

VOLUNTEERS

- Athletic Coaches
- Instructional Classes (any skill!)

Contact Leisure Services at (478) 988-2860 for more information.





The City of Perry is proud to offer a variety of ways you can stay in touch with us!

There are several ways to receive relevant and timely information from your local government.

How we comminicate

Point your phone's camera here for more info!





PERRY POINTS

Text message service to ask questions, submit work requests, send a message to staff, and sign up for text alert notifications.

BEST FOR

Those who like information sent directly to their mobile phone or frequently use text to communicate.



PERRY PREVIEW

Monthly newsletter sent to your email. Includes occasional e-blasts with information about a particular subject or event.

BEST FOR

Those who like to receive non-urgent information in their email once a month.



SOCIAL MEDIA

The City of Perry is on Facebook, Instagram, and LinkedIn. Find the links in the QR code above.

BEST FOR

Those who use social media for news and to connect with others.



INSIDE PERRY PODCAST

Get an inside look at Perry, Georgia's local government. Episodes are short and cover topics you want to know about.

BEST FOR

Those interested in a casual conversation about Perry's latest happenings and topics.

The Communications Office also facilitates Perry University & the Perry Youth Advisory Council. Visit perryga.gov/communcations for more information.



Where Georgia Comes Together

Rotary Centennial Park | 650 General Courtney Hodges Blvd.